



Customer Portal

Hello, and Welcome!

The Customer Portal allows you to:

- ✓ Schedule Pickups
- ✓ View Cases that are on Hold or in Production
- ✓ Send Messages and Images related to Cases
- ✓ Access Monthly Statements
- ✓ Make Payments Securely

Issues logging in? Don't hesitate to reach out. We want to ensure you have full access to this helpful resource.

Contact our Customer Service Team at 800-851-8239 for assistance!

Scan the QR Code to Access Our Customer Portal.

Or visit us at
[www.ottawadentallab.com/
customer-portal/](http://www.ottawadentallab.com/customer-portal/)



How to Register:

- 1 Visit our website:
www.ottawadentallab.com
- 2 Click on "Customer Portal" at the top of the page.
- 3 Select the first option:
"ODL Customer Portal"
- 4 On the Login Page, click "Not a member? Sign Up"

Registration Requirements:

Below you'll find everything you need to register for our Customer Portal. When prompted, please enter the following:

- ✓ Email:
- ✓ Phone Number:
- ✓ Account Number
- ✓ Username: You can choose any username you'd like
- ✓ Password Requirements
 - Minimum of 8 characters
 - Must include a capital letter, a number, and a symbol