



Customer Portal

Hello, and Welcome!

The Customer Portal allows you to:

- ✓ Schedule Pickups
- ✓ View Cases that are on Hold or in Production
- ✓ Send Messages and Images related to Cases
- ✓ Access Monthly Statements
- ✓ Make Payments Securely

Issues logging in? Don't hesitate to reach out. We want to ensure you have full access to this helpful resource.

Contact our Customer Service Team at 800-851-8239 for assistance!

Scan the QR Code to Access Our Customer Portal.

Or visit us at
www.ottawadentallab.com/customer-portal/



How to Register:

- 1** Visit our website:
www.ottawadentallab.com
- 2** Click on “**Customer Portal**” at the top of the page.
- 3** Select the first option: “**ODL Customer Portal**”
- 4** On the Login Page, click “**Not a member? Sign Up**”

Registration Requirements:

Below you'll find everything you need to register for our Customer Portal. When prompted, please enter the following:

- ✓ Email:
- ✓ Phone Number:
- ✓ Account Number
- ✓ Username: You can choose any username you'd like
- ✓ Password Requirements
 - Minimum of 8 characters
 - Must include a capital letter, a number, and a symbol